

## Humana Military Healthcare Services Relaxes Several Policies for TRICARE Beneficiaries Affected by Hurricane Katrina Continuity of Care

**Louisville, KY – September 8, 2005** — Humana Inc. (NYSE: HUM) announced today that Humana Military Healthcare Services (HMHS), working on behalf of and at the direction of the Department of Defense (DoD), is relaxing several management policies related for Primary Care Managers (PCMs) and some network specialists who are unable to serve their TRICARE enrollees. This collaboration is designed to guarantee that the TRICARE program is supportive of the beneficiaries' needs and does not create additional barriers. Beneficiaries do not need our approval to seek routine or urgent medical care until further notice.

"We are working closely with the Department of Defense to ensure that the ability to obtain medical care will not waiver during this disaster recovery period," said David, J. Baker, president and CEO of HMHS. "We want these individuals to know that Humana Military Healthcare Services is standing by to help ease the process when they do need to seek care."

HMHS is committed to ensuring TRICARE beneficiaries that are residents of the Gulf Coast and Biloxi areas are able to receive routine and urgent medical care as needed.

The best way to access information about TRICARE in Louisiana, Mississippi and Alabama is to contact HMHS' customer service at 1-800-444-5445.

We understand that families will have many life altering decisions to make in the upcoming weeks. And we want to help ease their mind when it comes to receiving their medical care," said Baker.

### About HMHS

HMHS, headquartered in Louisville, KY, has been a Department of Defense contractor for the administration of the TRICARE program since July 1, 1996. In August 2003, HMHS was awarded the contract to provide health benefits support and services to approximately 2.8 million active duty and retired military and their eligible family members in the 10-state South Region. HMHS was also awarded the Department of Defense's contract to provide health care services and support for active duty service members and their families located in the Commonwealth of Puerto Rico, in February 2004.

### About Humana

Humana Inc., headquartered in Louisville, Kentucky, is one of the nation's largest publicly traded health benefits companies, with approximately 7 million medical members. Humana offers a diversified portfolio of health insurance products and related services --through traditional and consumer-choice plans - to employer groups, government-sponsored plans, and individuals.

Over its 44-year history, Humana has consistently seized opportunities to meet changing customer needs. Today, the company is a leader in consumer engagement, providing guidance that leads to lower costs and a better health plan experience throughout its diversified customer portfolio.

More information regarding Humana is available to investors via the Humana [Investor Relations](#) page, including copies of:

- Annual report to shareholders;
- Securities and Exchange Commission filings;
- Most recent investor conference presentation;
- Quarterly earnings news releases;
- Replays of the most recent earnings release conference call;
- Calendar of events (includes upcoming earnings release dates, times, and access number, as well as planned interaction with institutional investors);
- Corporate Governance Information

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